

Panhandle Exotics health guarantee / adoption contract for canine, feline and hybrids.

Your new pet comes with a medical record, current vaccinations, current de-worming, has been vet checked, comes with a Florida health certificate and includes a health guarantee as stated below. The pet you have adopted from Panhandle Exotics is guaranteed to be healthy at the time of leaving our facility. This health guarantee stipulates that you take the pet to a licensed veterinarian within 48 business hours of pet leaving the facility; failure to do so will nullify this health guarantee. A copy of the signed and dated guarantee by you and your veterinarian must be returned to us within 5 days after receiving the pet. The pet will be current on all age appropriate vaccinations and de worming. Panhandle Exotics guarantees the pet for ten (10) days from the date of adoption upon leaving facility against Parvo virus, Distemper Para influenza, Rhinotracheitis, Calici I & II, Pan leukopenia, Chlamydia, Psittaci, Feline Leukemia. There are certain disorders that may be caused by environmental factors, for example: allergies, hypoglycemia, respiratory infections, coccidiosis, kennel cough, giardia, other. These problems are preventable and or treatable. Panhandle Exotics is sanitary and makes every effort to see that buyers pet does not arrive with any of these conditions, however due to their nature, such cannot be guaranteed. This guarantee does not cover minor illnesses, hernias, illnesses caused by the ingestion of foreign objects or chemicals or physical injury. Should your pet contract any of these diseases, Parvo virus, Distemper or Para influenza, Rhinotracheitis, Calici I & II, Pan leukopenia, Chlamydia, Psittaci, Feline Leukemia, within this period, Panhandle Exotics should be contacted at once and requires a signed form with the diagnosis from your licensed veterinarian. Panhandle Exotics reserves the right to request an examination by our own veterinarian and to ask that our veterinarian be contacted by the consulting veterinarian or one recommended by our veterinarian. Positive identification must be provided by a licensed vet.

Panhandle Exotics also guarantees the pet against life threatening hereditary defects for a period of one year from the pet's date of birth. If the pet is proved to have a debilitating hereditary defect within 1 year from its date of birth and is returned to us, all shipping charges are the responsibility of the purchaser. All vet charges incurred by the purchaser are the sole responsibility of the purchaser and will under no circumstances be paid by Panhandle Exotics. Positive identification must be provided by a licensed vet. Claims must be accompanied by a licensed veterinarian's health certificate with a full explanation of the problem; lab tests, x-rays, medications, veterinary findings, etc. and must be received in our office within 10 days of the first visit. We reserve the right to ask for a second opinion of our veterinarian, at our expense. We will adhere to the advice and or the diagnosis of our veterinarian. Should your pet die in the stated time above, an autopsy by a licensed veterinarian at the buyer's expense stating the cause of death, will be required before a replacement would be made. In the event of such occurrence, Panhandle Exotics will replace

the pet with a pet of the same gender, quality and value as soon as it's available providing the veterinarians statement is submitted to Panhandle Exotics within ten (10) days of the date of diagnosis. There will be NO CASH OR CREDIT REFUNDS. Any legal action taken due to disagreements will be filed and resolved in the Escambia County, Florida, legal system. Our guarantee is to the purchaser only and expires if the pet is transferred to another party.

This pet is being adopted to a pet home. It is hereby understood by both buyer and seller that the buyer is responsible for all veterinarian costs after the date of adoption and that no other guarantees are made or implied by Panhandle Exotics, except those stated in this written guarantee. The buyer agrees that Panhandle Exotics obligation ceases and this contract is void if the buyer doesn't not continue a regular veterinary maintenance program of deworming, vaccination series, proper care of your pet, fails to see a qualified veterinarian within two (2) business days after pet has left the facility; deprives the pet of any medical treatment needed; or physically abused and or neglects the pet in any way; or does not follow proper animal husbandry practices. A signed (by your licensed veterinarian and new owner) and dated copy of your health guarantee must be returned to Panhandle Exotics to enforce your guarantee within 10 days of adoption. The new owner and their licensed veterinarian must sign and date the guarantee within the three-day time frame of delivery of pet for the guarantee to be valid, failure to do so will void this guarantee. It is the responsibility of the buyer to provide a safe and healthy environment for the pet.

Our pets are sold as pet quality. We do not guarantee size, color, temperament, or ability to sire or whelp babies. We will not guarantee against human error. Buyers deposit is non-refundable if the buyer chooses not to take the pet for any reason.

You have been provided with a complete vaccination record with the additional records that came with your pet. Please submit the vaccination record to your veterinarian for them to determine an immunization and e-worming schedule appropriate for your pet.

Please do not take your pet into public places unless necessary, until the pet has had all vaccinations as recommended by your veterinarian to insure immunity against disease. Please limit "play time" with young children while pet is small. It is still a baby, needing its rest and not become overly stressed.

Panhandle Exotics

4500 North Palafox St

Pensacola, FL 32505

(850)542-4410

www.PanhandleExotics.com

New Owners Signature

Date

Veterinarians Signature

Date

Species

Sex

Color

Identifying Marks, pattern, etc.

Refund / Cancellation Policy

Once an animal has been picked up in person, delivered directly or checked in at the airport for flight to the new owner there is no refund, exchange or cancellation for any reason or circumstance. However, should the buyer need to cancel due to health issue, change of circumstance, divorce, military orders, job relocation, major life change, etc. they have 48 hours to back out and receive a 50% refund if the animal has not left Panhandle Exotics facility while pending shipment or permit. After 48 hours of payment via cash, credit or debit card, deposit OR signing a payment, lease, financing or layaway (including but not limited to e signatures) there will be no exchange, cancellation or refund for ANY reason. Should you choose to cancel within the 48 hours while the animal is still in the possession of Panhandle Exotics 50% of the total purchase price must be paid in full out of pocket before any financing or lease contract will be canceled. All deposits are non-refundable for any reason. Any disputed deposits, payments, etc., including phone payments will be turned over to a collections company and 25% fee will be added in addition to any legal fees. By signing below, I _____ consent to the above conditions and terms, I also authorize Panhandle Exotics to run my debit or credit card for the first month's payment upon signing the financing / lease contract if that is the form of payment chosen or for the full amount of the purchase if I am paying outright.

Signature

Printed Name

Date

**This must be signed and returned to Panhandle Exotics or can be emailed to
Contact@PanhandleExotics.com**